

Food Allergens  
March 12, 2026  
**Webinar Q&A**

Presenter: Nate Lee

Panelists: Ainsley Lackey, Aaron Winslow, Mark Jenkerson, Paige Anderson

Below you will find the summary of the questions and answers (Q & A) from the live Webinar Series. For clarity and brevity, the live session of Q & A was trimmed from the original recording. Please keep in mind that this document is meant as a job aide. It does not create or confer any right for or on any person and does not operate to bind federal, state, or local food safety regulatory agencies. If you have questions concerning interpretation or application of various portions, please reach out to your Regional Specialist for assistance. Current Regional Specialist and District Supervisor maps are linked on the main BEHS INFO HUB page.

**Q: Is there anything we should do when an allergen-related complaint comes in? (pre-inspection, consumer contact)**

A: If you have an allergen complaint, I would categorize it as a high priority complaint and investigate as soon as possible; especially if a reaction is noted. If you get a complaint about a manufactured food allergen, please forward it to the manufactured food program, [DHSSFOODSAFETY@HEALTH.MO.GOV](mailto:DHSSFOODSAFETY@HEALTH.MO.GOV). We will forward it to the FDA, if necessary.

**Q: Regarding stores repackaging food items, what are some things to keep in mind?**

A: Review with PIC that systems are in place to regularly review labeling and ingredients in packages, especially when stores are purchasing from a supplier and repackaging/relabeling for individual sale.

Video links from presentation:

<https://www.youtube.com/watch?v=PSRJfaAYkW4>

[https://www.youtube.com/watch?v=s2z\\_vWTEhDM](https://www.youtube.com/watch?v=s2z_vWTEhDM)

Resources:

<https://fsns.com/food-recalls-in-2024-revealing-the-statistics/>

[https://www.food-safety.com/articles/11105-report-raises-concerns-about-us-food-recall-timeliness-transparency-in-2025#:~:text=The%20total%20number%20of%20foodborne,and%20lead%20contamination%20\(3%20percent\)](https://www.food-safety.com/articles/11105-report-raises-concerns-about-us-food-recall-timeliness-transparency-in-2025#:~:text=The%20total%20number%20of%20foodborne,and%20lead%20contamination%20(3%20percent))

<https://health.mo.gov/safety/foodsafety/industryfoods/manufacturedfoods/>

<https://health.mo.gov/safety/foodsafety/consumer/productlabeling.php>

<https://mohealth.uservice.com/knowledgebase/articles/1199092-how-are-the-major-allergens-supposed-to-be-listed>

<https://health.mo.gov/safety/foodsafety>

<https://www.fda.gov/food/food-labeling-nutrition/food-allergies>

Food Labeling Guide: <https://www.fda.gov/media/81606/download?attachment>

Tech bulletin RFP22-01(Sesame as a major food allergen): [https://www.mo-lpha.com/\\_files/ugd/9bd019\\_89e508666856419685c033f6a68f56c5.pdf](https://www.mo-lpha.com/_files/ugd/9bd019_89e508666856419685c033f6a68f56c5.pdf)