Emergency Response – Natural Disasters
November 12, 2026
Webinar Q & A

Q: Where can we get the tape we need? At one time I saw a tape that said, "Do Not Eat". But it was used and no one here knew where it was purchased.

A: LPHAs are responsible for purchasing their own tape. DHSS will sometimes distribute surplus tape to LPHAs when funds/supplies allow, but unlike embargo seals/tags DHSS does not guarantee it will provide tape.

Q: Where can we download the guidelines resource for housekeeping of lodging?

A: https://health.mo.gov/providers/manuals/governing-lodging-establishments Requirements for Operating a Lodging Establishment: Sanitation/Housekeeping

Q: When it comes to the boil orders. Do we need to get test results from the water district before we can allow a place to open or just wait for the general all clear?

A: Yes, wait for water district to lift advisory. Facilities can still operate, they will need to modify: Water can be used for wash, rinse, sanitize dishware; handwashing should be followed by hand sanitizer; Provide education on necessary cleaning processes: clean all soda dispensers, coffee machines, clean water filter, dump ice that was produced during boil water advisory/order, etc.

If you have facilities subject to frequent flooding is handy to have access to the USGS river gage data. For instance, 17'9" is the limit at Eminence. Anything higher than that gets inside Cross Country Trail Ride, then a dozen other places.

https://dashboard.waterdata.usgs.gov/app/nwd/en/

https://waterdata.usgs.gov/state/Missouri/